



Prescription Refill Policy

- Please call your pharmacy for routine prescriptions refills. Most pharmacies will contact our physician office regarding refills on the same day you make the request. Should your pharmacy decline renewal; your pharmacist will instruct you regarding the next steps to take.
- Request for medication refills may take 24-48 hours for a response to the request. No prescriptions will be refilled on Saturdays, Sundays, holidays or after hours.
- It may take 1-2 business days to refill your prescription. We must review your medical records, check for expiration dates, verify the number of refills and ensure refill eligibility. Once the necessary information has been researched, it is presented to the doctor for final authorization. Certain medications require laboratory testing before they can be refilled.
- Refills on medication can only be authorized on medications prescribed by that physician. We will not refill medications prescribed by other physicians.
- We utilize strict control for pain medication. Patients taking medications cannot have the medication refilled until the current prescription is fully expired. Patient's taking these medications must be seen by the physician within 90 days.
- Patients receiving narcotic medication may have to sign a "Narcotic Contract" with this clinic and be subject to a urine drug screen.